

Adina Polocrosse World Cup 2019

Frequently Asked Questions



Accommodation	Refer to www.polocrosseworldcup.com.au/accommodation/ for accommodation listings in the surrounding areas.
Camping & Horse Accommodation	Camping and Horse accommodation is now closed. Only those who have pre-booked will be able to camp or have their horses onsite.
Tickets / Admission Pass	Tickets are onsale via www.polocrosseworldcup.com.au/tickets/ . Spectators are encouraged to pre-purchase tickets online, admission passes will be available at the gate throughout the event.
Conditions of Entry	ID will be required at entry. Wristband will be supplied on admission and is to be worn at all times. Wristband will be treated as your pass-out if required. The right of admission is reserved. Any person who causes a disturbance or who refuses to comply with reasonable requests from the Licensor or Hirer, may be removed.
Risk Management	Approved Government Policy in place
Prohibited items	NO dogs permitted NO bikes of any description (Push Bikes /AG Bikes /Quad Bikes) NO glass permitted NO BYO alcohol – spectators are not admitted past entry gate with eskies NO Fires (at Camp or Open Drums)
Parking	Free parking will be available adjacent to IOR Morgan Park. Disabled parking (with relevant sticker displayed) will be available within IOR Morgan Park. Official parking will also be available for those displaying official vehicle pass.
Event Schedule	For the Official Pre Event / Event Program, refer to www.polocrosseworldcup.com.au/program/
Information Centre	An Information Centre will be located at the back of the Clubhouse for all queries, lost and found, selling of programs and tickets to social events (if ticketed) etc.
Official Program	An official souvenir program will be available for sale at the venue entrance, Merchandise shop and Information Centre.
Social Program	Refer to www.polocrosseworldcup.com.au/social-program/ for more details on the social program. Tickets to the Official Function (Morgan + English Twilight under the Stars) and Denim & Pearls Ladies High Tea will be available for purchase at the Information Centre at nominated times.
Auctions	There will be several auctions of sponsor products throughout the World Cup. Refer to www.polocrosseworldcup.com.au/auction
Live Streaming	Various packages available through BSA Live & can download post event - refer to www.polocrosseworldcup.com.au/livestream . Support Email: support@inplayer.com FB: Adina Polocrosse World Cup 2019 Live Stream
Facilities	IOR Morgan Park has an enclosed clubhouse, showers and disabled toilets / ramps. For full list of facilities refer to www.polocrosseworldcup.com.au/ior-morgan-park/
Telecomms	Morgan Park has a mobile booster for <u>Telstra users</u> so we recommend getting a Telstra Sim card to ensure good mobile & data coverage as required (no wifi access available onsite). Sim cards can be purchased on arrival in Warwick as Telstra has a retail outlet at Rose City Shoppingworld.
Wifi	No wifi access available to the public
Food and Beverage	A Clubhouse Café & Bar is available onsite plus a range of food/drink outlets in the Trade Site area
Seating	Unreserved grandstand seating is available for 3,500 around the main field. BYO chair
ATM	Three ATMs will be available in the Clubhouse, trade site area and at the venue entry gate.
Eftpos	No eftpos facilities available onsite. Refer to ATM

Site Map	Refer to www.polocrosseworldcup.com.au/site-map/ for site map of IOR Morgan Park
Smoking	Smoke free event with designated smoking areas
Photography	Photography is allowed for non-commercial purposes only (Exception - Official photographer and accredited photographers).
Media Room	Space for media and photographers to work (SW end of Clubhouse).
Laundry	Service with 24hr turnaround will be provided by Sudz Laundry with collection / drop off at bus shelter within Morgan Park at rear of trade site area. Pick up / drop off between 7:30am & 8:30am for each of following days: Tue 16th, Thur 18th, Sat 20th, Mon 22nd, Tue 23rd, Wed 24th, Thur 25th & Fri 26th April (no drop off on 16th). Option to pick up from motels in town too. Contact: Terry 0428 999161 / 0407 740762 Email: vandtbennett@gmail.com
Medical Service	First Aid will be onsite at IOR Morgan Park. Warwick is well serviced with Warwick Hospital and Condamine Medical Centre, Ph: 4666 9666.
Florist	Should Teams wish to arrange a wreath for Anzac Day on 25th, contact one of the florists in town - Brysons Place - Email: ent4592a@interfloraflorist.com.au Ph: 07 46614308 Just Because Gifts & Flowers - Email: pulley1@optusnet.com.au Ph: 07 4661 1455 Twig & Bud by Warwick Motor Inn - Email: ellesw@gmail.com Ph: 07 4661 4466
Shuttle bus service	From IOR Morgan Park to Warwick CBD Post Office for your convenience to shop in town. Departs and arrives at the bus shelter (rear of trade site area). <i>Tues 23rd, Wed 24th, Fri 26th and Sat 27th April only.</i> Refer to website for schedule: www.polocrosseworldcup.com.au/getting-here
Transport	There is no public transport to IOR Morgan Park from Warwick. Yellow cabs is the taxi service Warwick. For details on getting to Warwick and IOR Morgan Park, refer to www.polocrosseworldcup.com.au/getting-here/
Merchandise	Official merchandise will be available for purchase in the Merchandise shop adjacent to the Clubhouse. For details refer to www.polocrosseworldcup.com.au/merchandise . Under our contract with State Government of Queensland no one other than the Polocrosse World Cup is permitted to sell World Cup merchandise at the event.
Trade Sites	A Trade Site area has been identified. A variety of products and services will be on display and selling/promoting during the event. For more information refer to www.polocrosseworldcup.com.au/trade-sites/ . Applications closed on 31 December 2018.
Official Meeting Venue	The Warwick Hotel is the official meeting venue and social hub for the Adina Polocrosse World Cup 2019. All countries are encouraged to contact the Warwick Hotel to make bookings for uniform presentations and any official country meetings. 20 Palmerin St, Warwick. Ph: 07 4661 7772 Email: info@warwickhotel.com.au Website: www.warwickhotel.com.au
Weather / Climate	In April, Warwick has an average temperature range of 11.4 - 24.9 degrees celcius, low average rainfall, average wind speed of 12 knots. Expect warm days and cooler evenings especially if there is a Southerly breeze.
Chiropractor	Vern Wakefield Ph: 0428 422024 Email: wakefield@harboursat.com.au
Farrier	Tim Minogue in attendance during competition Ph: 0409 721 445
Feed Merchant	Olsen Produce (Marie) Ph: 07 4661 2455
Horse Dentist	Merv Mangan Ph: 0412 690 629
Official Vet	Warwick Veterinary Clinic (Chris) Ph: 07 4661 1105
Horse Health Declaration	ALL Horses entering Morgan Park will require on entry PIC No. QKWW0486
Information Tourism	Southern Downs Regional Council will have a trade site onsite with tourism information available for visitors.
Internet Café	The Warwick Library has free wifi. 49 Albion St, Monday - Saturday, hours vary. Ph: 07 4661 0342 Belle Vue Café has free wifi with purchase. 119 Palmerin St, 7 days, hours vary. Ph: 07 4661 1110 Warwick Gardens Galore café has free wifi with purchase. 21 Albion St, 7 days, Ph: 07 4661 4466